

# QUALITY POLICY

MISSION, VISION, VALUES, PROMISE

# Our Mission

We improve our community's health by delivering high-quality healthcare to our County residents and by training the next generation of health professionals.

# Our Vision

To create a healthier community and be recognized as one of best community owned healthcare systems.

# Our Values

1. Our patients, staff, and partners;
2. Compassionate care;
3. Trust;
4. Integrity;
5. Mutual respect;
6. Communication;
7. Education, research, and innovation.

# Our Promise

1. To provide high-quality health care by knowledgeable and highly trained staff;
2. To provide prompt, friendly and courteous service;
3. To be sensitive and responsive to our patients' needs and concerns as well as those of their families; and
4. To provide a clean, comfortable, and safe environment in all of our settings.

Thanks