QUALITY POLICY

MISSION, VISION, VALUES, PROMISE

Our Mission

We improve our community's health by delivering high-quality healthcare to our County residents and by training the next generation of health professionals.

Our Vision

To create a healthier community and be recognized as one of best community owned healthcare systems.

Our Values

- 1. Our patients, staff, and partners;
- 2. Compassionate care;
- 3. Trust;
- 4. Integrity;
- 5. Mutual respect;
- 6. Communication;
- 7. Education, research, and innovation.

Our Promise

- 1. To provide high-quality health care by knowledgeable and highly trained staff;
- 2. To provide prompt, friendly and courteous service;
- 3. To be sensitive and responsive to our patients' needs and concerns as well as those of their families; and
- 4. To provide a clean, comfortable, and safe environment in all of our settings.

Thanks